

US\$ 19

# Everything you need for best in class service

FOUNDATIONAL SUPPORT ONLY

Starting at US\$ 19/month →

ZENDESK FOR SALES

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Plans for everyone

Plans for enterprises

Suite Team	Suite Growth	Suite Professional <span>Most popular</span>
US\$ 49 per agent/month billed annually	US\$ 79 per agent/month billed annually	US\$ 99 per agent/month billed annually
<a href="#">Buy now</a>	<a href="#">Buy now</a>	<a href="#">Buy now</a>
<a href="#">Start free trial</a> →	<a href="#">Start free trial</a> →	<a href="#">Start free trial</a> →
Industry-leading ticketing system ⓘ	Industry-leading ticketing system ⓘ	Industry-leading ticketing system ⓘ
Messaging across web, mobile and social ⓘ	Messaging across web, mobile and social ⓘ	Messaging across web, mobile and social ⓘ
Email, voice, SMS and live chat support ⓘ	Email, voice, SMS and live chat support ⓘ	Email, voice, SMS and live chat support ⓘ
Help centre - <b>SINGLE</b> ⓘ	Help centre - <b>MULTIPLE</b> ⓘ	Help centre - <b>MULTIPLE</b> ⓘ
Easy-to-set up automations and workflows ⓘ	Easy-to-set up automations and workflows with additional options ⓘ	Easy-to-set up automations and workflows with additional options ⓘ
AI-powered automated answers - <b>UP TO 50</b> ⓘ	AI-powered automated answers - <b>UP TO 100</b> ⓘ	AI-powered automated answers - <b>UP TO 500</b> ⓘ
Unified agent workspace ⓘ	Unified agent workspace ⓘ	Unified agent workspace ⓘ
Routing based on agent status and capacity ⓘ	Routing based on agent status and capacity ⓘ	Routing based on agent status, capacity <b>and skills</b> , as well as <b>conversation priority</b> ⓘ
Reporting and analytics - <b>PREBUILT</b> ⓘ	Reporting and analytics - <b>PREBUILT</b> ⓘ	Reporting and analytics - <b>PREBUILT AND CUSTOM</b> ⓘ
Data and file storage - <b>STANDARD</b> ⓘ	Data and file storage - <b>INTERMEDIATE</b> ⓘ	Data and file storage - <b>INTERMEDIATE</b> ⓘ
1,000+ apps and integrations - <b>PREBUILT</b> ⓘ	1,000+ apps and integrations - <b>PREBUILT AND CUSTOM</b> ⓘ	1,000+ apps and integrations - <b>PREBUILT AND CUSTOM</b> ⓘ
Robust APIs - <b>STANDARD RATE LIMIT</b> ⓘ	Robust APIs - <b>ADVANCED RATE LIMIT</b> ⓘ	Robust APIs - <b>ADVANCED RATE LIMIT</b> ⓘ
Online support from the Zendesk team ⓘ	Online support from the Zendesk team ⓘ	Online support from the Zendesk team ⓘ
Onboarding and adoption guidance ⓘ	Onboarding and adoption guidance ⓘ	Onboarding and adoption guidance ⓘ
	Self-service customer portal ⓘ	Self-service customer portal ⓘ
	AI-powered knowledge management ⓘ	AI-powered knowledge management ⓘ
	Customisable ticket layouts ⓘ	Customisable ticket layouts ⓘ
	Light access licenses - <b>UP TO 50</b> ⓘ	Light access licenses - <b>UP TO 100</b> ⓘ
	Service Level Agreement (SLA) management ⓘ	Service Level Agreement (SLA) management ⓘ
	Multilingual support and content ⓘ	Multilingual support and content ⓘ
		Live agent activity dashboard - <b>VIEWABLE</b> ⓘ
		Integrated community forums ⓘ
		Private conversation threads ⓘ
		Customisable and shareable dashboards ⓘ
		Advanced voice capabilities ⓘ
		Data Location Options ⓘ
		HIPAA compliance ⓘ
		Events Connector for Amazon Web Services ⓘ

[See full comparison](#) →

Startups get Zendesk free for six months

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## Try the full Zendesk experience

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## Frequently asked questions, answered.

### PURCHASE

How can I buy your software? [↓](#)

How long are your contracts? Can I upgrade or downgrade my subscription? [↓](#)

What if I do not need all the capabilities in Zendesk Suite? [↓](#)

### TRIAL

How does the free trial work? [↓](#)

What happens after the trial ends? [↓](#)

### GENERAL

What resources are available to ensure I am getting the most out of my Zendesk? [↓](#)

Does Zendesk integrate with other applications and systems? [↓](#)

How do you protect your customers' data? [↓](#)

More questions? [↓](#)



### Champions of customer service

#### OUR PRODUCTS

- Zendesk for service
- Zendesk for sales
- Sunshine platform
- Marketplace
- Product updates

#### TOP FEATURES

- Ticketing System
- Messaging & live chat
- Help Centre
- Voice
- Community forums
- Reporting & Analytics
- Answer Bot
- Customer service software
- Ticketing system software
- Live chat software
- Knowledge base
- Forum software
- Help desk software

#### RESOURCES

- Security
- Product support
- Request a demo
- Blog
- Training
- Partners
- Webinars
- Customer Stories
- Services

#### COMPANY

- About us
- Press
- Investors
- Events
- Careers
- Diversity & Inclusion
- Sustainability
- Contact us
- Site Map
- Systems status
- Legal

#### FAVOURITE THINGS

- What is Zendesk?
- Zendesk for Enterprise
- Zendesk for Small Business
- Zendesk for Startups
- Zendesk Benchmark
- Gartner CRM Magic Quadrant
- Customer Experience Trends

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